



PayCard Activation and Electronic Service Agreement Guide

Before you begin

- Have your rapid! PayCard in hand.
- Make sure the cardholder name, date of birth, and address you enter match exactly what is registered to the card.
- Have access to the phone number (and email address) on file — you'll need them to receive authorization codes, which expire after 10 minutes.

To begin

- Open www.rapidfs.com on your browser, or download the red, rapid!PAY mobile app from the app store.
- Select: *Add or Activate your rapid! PayCard* from the main screen:

A screenshot of the rapid! web interface. At the top is the red "rapid!" logo. Below it is the heading "Log in to your account". There are two input fields: "Email or Phone Number" and "Password". The password field has a toggle icon (an eye) to its right. Below the password field is a checkbox labeled "Remember me". A large red button labeled "Log In" is positioned below the checkbox. Underneath the "Log In" button is a link that says "Forgot Password?". A horizontal line separates the login section from the activation section. Below the line are two buttons: "Add or Activate your rapid! PayCard" and "Enroll Now for Payments". At the bottom of the screen are three links: "Need Help?", "Contact Us", and "FAQs".



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Part 1: Card Activation

Step 1: Enter the card information. The name must match what is registered to the card exactly.

The form is titled "rapid!" in red. Below the logo, it says "Please enter rapid! PayCard information". The form contains several input fields: "First Name", "Last Name", "Enter 16 Digit Card Number", "Exp. Month" (a dropdown menu), "Exp. Year" (a dropdown menu), "CVV", and "Enter SSN". At the bottom, there is a red "Continue" button and a "Cancel" link.

rapid!

Please enter rapid! PayCard information

First Name

Last Name

Enter 16 Digit Card Number

Exp. Month Exp. Year

CVV

Enter SSN

To activate a new or replacement rapid! PayCard, enter the 16 digit card number and add or confirm your remaining account profile information.

Please complete activation within 5 minutes, or the process will time-out and you will need to restart.

Continue

[Cancel](#)



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Step 2: Confirm Cardholder information and enter the DOB and address/addresses. This info needs to match what is registered to the card exactly.

A screenshot of the rapid! PayCard activation web form. The form is titled "Provide the following information" and contains several input fields. The "First Name" field is filled with "Andrew". The "Last Name" field is filled with "Test". The "Date of Birth (MM/DD/YYYY)" field is empty, with a red calendar icon to its right. The "Enter ID# (###-##-####)" field is filled with "###-##-369". The "CVV" field is filled with "289". Below these fields is the "Mailing Address" section, which includes fields for "Street Address", "Apt. / Suite Number (optional)", "City", "State" (a dropdown menu), and "Zip Code". A checkbox labeled "Click here if Physical Address is the same as Mailing Address" is present. Below the mailing address fields is the "Physical Address" section, which includes fields for "Street Address", "Apt. / Suite Number (optional)", "City", "State" (a dropdown menu), and "Zip Code". At the bottom of the form, a small note reads: "Please complete activation within 5 minutes, or the process will time-out and you will need to restart." The rapid! logo is at the top left of the form.



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Step 3: Create the login credentials for the online account and PIN.

Create Login Credentials

Create Password

Create 4-Digit PIN

Please complete activation within 5 minutes, or the process will time-out and you will need to restart.

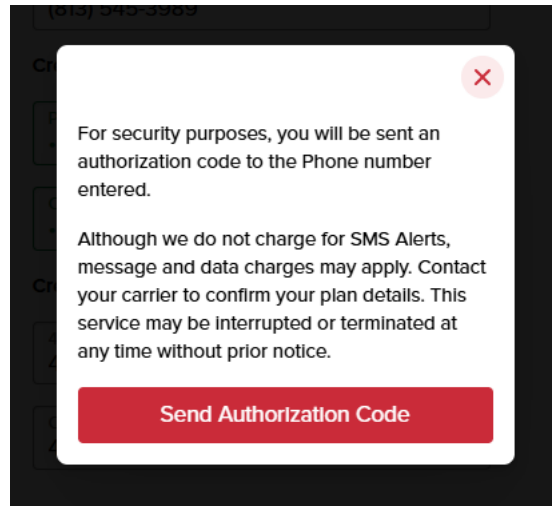
Submit

Cancel



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- Step 4: Once this is completed, a pop-up will appear regarding the Authorization code. Select *Send Authorization Code*. The authorization code is sent to the phone number on file. This code expires in 10 minutes, be sure to enter it as soon as it is received.





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Step 5: Enter the authorization code and hit *Verify*.

A screenshot of a mobile application verification screen. At the top right is a red circular close button with a white 'X'. The main text reads: "A temporary Authorization Code has been sent to the Phone number entered." followed by "Please enter the Authorization Code we sent below." Below this is a text input field with the placeholder "Authorization Code". To the left of the input field is the text "Having trouble?" and to the right is a red link "Resend Code". At the bottom is a large red button with the text "Verify" in white.

Step 6: You will receive a success message.

A screenshot of a mobile application success message screen. At the top is the text "Success!". Below it is a paragraph: "Authorization Code verified. You have successfully registered and activated your rapid! PayCard. You can now log in to the system using your new credentials." At the bottom is a large red button with the text "OK" in white.



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The completion of this step will send a Welcome Email to the email on file.

From: **rapid** <rapidwages@email.rapidwages.com>
Date: Wed, Sep 23, 2026, 9:10 AM
Subject: rapid! - Welcome New User
To: [REDACTED]

Hi **Andrew Test**,

Welcome to rapid!

Your account is now successfully registered.

Please visit our new website <https://rapidfs.com> or our mobile app **rapid! Pay** (available for iOS and Android devices via App Store) to access the features.

Thanks,
Your rapid! Team

This email has been sent from an automated system. Please do not reply to this email. If you have questions, please contact Customer Care at (888) 727-4314.



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Step 7: The card is now activated, and you are taken back to the login screen.

The login screen for rapid! is shown. At the top, there is a language dropdown menu set to "English". Below this is the rapid! logo. The main heading is "Log in to your account". There are two input fields: "Email or Phone Number" and "Password". The password field has an eye icon to toggle visibility. Below the password field is a checkbox labeled "Remember me". A red "Log In" button is positioned below the checkbox. At the bottom, there is a link that says "Forgot Password?".

English ▾

rapid!

Log in to your account

Email or Phone Number

Password 

☐ Remember me

Log In

[Forgot Password?](#)



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Part 2: Completing the Electronic Service Agreement

Step 1: To complete the Electronic Service Agreement, you now need to login using the email address on file and the password you just created.

A screenshot of the rapid! login page. At the top is the red "rapid!" logo. Below it is the text "Log in to your account". There are two input fields: the first is labeled "Email or Phone Number" and contains the text "trollerandrew55@gmail.com"; the second is labeled "Password" and has a red eye icon to its right. Below the password field is a checkbox labeled "Remember me". At the bottom of the form is a red button with the text "Log In". Below the button is a link that says "Forgot Password?".

rapid!

Log in to your account

Email or Phone Number
trollerandrew55@gmail.com

Password 

☐ Remember me

Log In

[Forgot Password?](#)



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- Step 2: Once you enter the username and password, select *login*. The electronic service agreement will populate before taking you into the account.
- Step 3: Review the communication provided. To continue, you must select to agree to the Electronic Communications Agreement.

A screenshot of a mobile device screen showing the Electronic Communications Agreement. The screen has a white background with a dark grey border. At the top, there is a blue checkmark icon followed by the text: "I agree to the [Electronic Communications Agreement](#) , [Electronic Communications Agreement_Pathward N.A.](#), and I consent to receive automated calls and text messages from or on behalf of **rapid!** about my account as needed. Message and data rates may apply." Below this, there is another blue checkmark icon followed by the text: "I consent to receive automated marketing calls and text messages from or on behalf of **rapid!** about special offers and promotions. Consent is not required to use the account. Message and data rates may apply." At the bottom of the screen, there is a red button with the word "Next" in white text. Below the button, the text "Enroll Now for Payments" is visible in a small, dark font.



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Step 4: After you select Next, you will be prompted for another authorization code. This time you can choose if you want this code emailed or texted to you.

Important: This code expires in 10 minutes so make sure to enter it as soon as you get it.

The logo for rapid! is displayed in a bold, red, sans-serif font. The word "rapid" is in lowercase, and the exclamation mark is also in lowercase and red. A small registered trademark symbol (®) is located at the top right of the exclamation mark.

To complete your secure login, we will send an Authorization Code. Please choose from these options:

☒ Email to **trollerandrew55@gmail.com**

☐ SMS to phone number on my profile

Although we do not charge for SMS Alerts, message and data charges may apply. Contact your carrier to confirm your plan details. This service may be interrupted or terminated at any time without prior notice.

Please click below to continue.

[Send Authorization Code](#)

[Back to Login](#)



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Step 5: After selecting *Send Authorization Code*, enter it here and select *Verify*.

A screenshot of a mobile application interface for verification. The screen is white with a black border. At the top right, there is a red circular button with a white 'X'. The main text reads: "A temporary Authorization Code has been sent to the Phone number entered." Below this, it says: "Please enter the Authorization Code we sent below." There is a link "Having trouble?" and a red link "Resend Code". Below the text is a white input field with the placeholder text "Authorization Code". At the bottom is a large red button with the text "Verify".

A temporary Authorization Code has been sent to the Phone number entered.

Please enter the Authorization Code we sent below.

Having trouble? [Resend Code](#)

Authorization Code

Verify

Step 6: The electronic agreement has been completed, and you will be taken into your account.